

VETERAN

U. S. Air Force,
Discharged honorably,
service-connected
disability

Awarded:

Combat Crew Badge,
National Defense Medal

Mark L. F. Rogers

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EDUCATION

**Psychology,
B.A.**
University of
North Carolina
Greensboro

Honors:

Psi Chi
International
Honor Society in
Psychology

**Associate of
Arts**

Wake Tech
Community
College

SKILLS

Management:

project
management,
process
improvement,
document control,
hiring, recruiting
training, leadership
development,
employee
management, new
business/product
development, team
building, and
operations

Specialized:

communications,
report writing and
editing, clinical
research protocols,
video editing, public
speaking, research,
web-design, SEO,
and multi-cultural
sensitivity,
emergency medical
dispatch

EXPERIENCE

2019 **Private Investigator**
Seeker Investigations North Carolina
Renewed Private Investigator License with the North Carolina Licensing board.
Established a sole proprietorship to operate as an investigator in the state.

2015 - **Entrepreneur**
Present **Seeker Management, d.b.a. Approaching R** Carrboro, NC
Extending services to individuals and families such as coaching, advocacy,
tutoring, and consultations. Business services rendered includes web design,
research, and writing of evidence-based materials. This also includes the
development and publication of personal creative materials.

2016 - **Senior Team Lead**
2018 **Workplace Options** Raleigh, NC
Managed a global team of clinical referral specialists and Critical Incident Stress
Management responders. Maintained business relations with several thousand
mental health providers globally and ensured compliance with local regulations
while maintaining company standards.

2015 - **Clinical Referral Specialist**
2016 **Workplace Options** Raleigh, NC
Served a client base of over 35 million employees, connecting them with mental
health providers globally as part of their Employee Assistance Program. Including
compliance with privacy laws, local regulations, and company standards.

2011 - **Adult College Student**
2015 **Wake Tech | UNCG** North Carolina
Attended community college in a part-time capacity while working in several
different capacities. Attended UNCG as a full-time student pursuing a degree in
psychology while working part-time. Experience administering protocols in a
clinical study researching PTSD. Graduated with a bachelor's degree in
psychology.

2013 - **Urgent Care Reception**
2015 **Chapel Hill Pediatrics** Chapel Hill, NC
Worked part-time while attending college as a front desk reception in after-hours
emergency clinic with walk-in and call ahead emergency patients. Included initial
triage assessment, updating records, insurance and payment collection,
scheduling of follow-ups, and assisting physicians as needed.

2002- **Professional Musician | Misc.**
2006 **Self-employed | Misc. Part-time** Raleigh, NC
and
2009 -
2013 Worked as a professional musician and other miscellaneous part-time work while
preparing for and attending college. Employers included Genesee Scientific and
Makotek, LLC., performing deliveries and dispatch duties respectively.

Office:

Customer service, call center, MS Office Suite, patient scheduling, computer systems and software, technical writing, data entry, and billing

TRAINING

Professional:

first responder, investigation process, crime scene processing interrogations, Eye Accessing Cues and Neuro-Linguistic Programming, emergency medical dispatch, advanced tactics/special weapons/response, wilderness surveillance, wilderness survival, advanced tactical vehicle operations.

Weapon

Certifications:

Beretta 92 FS 9mm, M16 5.56mm, Smith & Wesson .45, Smith & Wesson Model 66 .357 Combat Magnum, Mossberg 12 gauge pump shotgun, Heckler & Koch MP5-1 9x19mm Parabellum, M2 Browning .50 caliber heavy machine gun

- 2006 - **Telecommunicator**
2009 **Orange County Emergency Services** Hillsborough, NC
Worked as a 911 emergency operator responding to emergency situations within the county jurisdiction. Coordinated with police, fire, EMS, and other services to ensure safety and completion of calls for service.
- 1998- **Private Investigator** | North Carolina
2002 Hilton Investigations
Blackman Detective Agency
Batten Investigative Services
- 1997- **Police Detective** | North Carolina
1998 Rockingham Police Department
Sworn Law Enforcement Officer
- 1995- **Police Officer** | North Carolina
1997 Rockingham Police Department
Troy Police Department
Sworn Law Enforcement Officer
- 1992- **Tactical Air Command and Control Specialist** | U.S.A.F.
1994 Active duty military receiving honorable discharge

Certifications | Licenses | Achievements

2019	Private Investigator License Number 924957 NC PPS Board	2019	The Goal State Single Musical Release 194171262029
2018	The B Plan Musical Release 192914914310	2018	A Cosmological Perspective Musical Release 1910613730
2014	PSI CHI International Honor Society in Psychology Lifetime Membership Induction for Outstanding Scholastic Achievement UNCG	2006	National Incident Management System (NIMS) Certificate of Completion FEMA
2006	National Response Plan (NRP) Certificate of Completion FEMA	2006	Telecommunicator Certification Orange County Emergency Management
2002	Private Investigator License Number 3178 NC PPS Board	2001	Private Investigator Associate License Number 2767-PIA NC PPS Board
1996	Interviews and Interrogations Certificate of Completion Rockingham Police Department	1995	Pepper Spray Certification Candor Police Department
1995	Luminol Testing Certificate of Completion, Troy Police Department	1995	Basic Law Enforcement Training Certificate of Completion, Montgomery Community College
1992	U.S.A.F. Combat Survival Training Successful Completion, Fairchild Air Force Base, Washington	1990	N.C. Alcohol Law Enforcement Certificate of Appreciation For furthering the mission of N.C. Alcohol Law Enforcement